



A Department of Education Servicer

Federal Student Aid

An OFFICE of the U.S. DEPARTMENT of EDUCATION

July 27, 2022

#BWBBLCY
#B130 8925 2207 28L3#
STACEY L HARRIS
1537 N 13TH ST
DUNCAN OK 73533-3401

ACCT NUMBER: 1610365898

Your Request Is In Process

WHY WE ARE CONTACTING YOU

Your recent request has been received and is expected to be processed within the next 10 business days.

ACTION BY MOHELA

We will review your request and the details of your loan information to determine if the request will be approved, denied for reasons such as not meeting eligibility requirements or the information provided to us is incomplete, or if the request required further review by Federal Student Aid (FSA). Notification will be sent to you after your request has been processed.

ACTION BY YOU

If your loan(s) are suspended through another forbearance or deferment and you are not due for payment, *no action is required at this time*. However, if your loan(s) are in repayment, payment(s) remain due, and if you are participating in Auto Debit, this remains active.

Should your request be denied due to incompleteness, provide the necessary information to us by mail, fax, or upload on mohela.com. If the denial is due to ineligibility and you believe your eligibility has changed, you may reapply by completing and submitting a new request. Please be on the look-out for notification from us for the approval, denial or if the request has been forwarded to FSA for review.

To check the status of your loan(s) 24/7, log in to mohela.com or call us and follow the phone prompts. Please keep your USPS address, email address and phone number(s) up to date to receive important notifications.



This is an attempt to collect a debt; any information obtained will be used for that purpose.

CALIFORNIA RESIDENTS: The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a

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P 888.866.4352 | F 866.222.7060 | TDD Dial 711 | 7A-10P M, 7A-7P T-F, 9A-1P S CT | mohela.com

 fb.com/MOHELA.usa |  [@MOHELA](https://twitter.com/MOHELA) 633 Spirit Drive | Chesterfield, MO 63005-1243

judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 877.FTC.HELP or [ftc.gov](https://www.ftc.gov).